Sutton Parish Council

SUTTON PARISH COUNCIL

Website Accessibility Statement
This statement applies to www.suttonparish.co.uk

About this accessibility statement

Sutton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This accessibility statement applies to the Sutton Parish Council website at www.suttonparish.co.uk

Using the Website

We want as many people as possible to be able to use this website. This means users should be able to:

- change colours, contrast levels and fonts;
- zoom in without text becoming unreadable or content becoming unusable;
- navigate most of the website using a keyboard;
- use a screen reader to access most website content; and
- access the website on a range of devices and screen sizes.

UserWay accessibility toolbar

The website includes the UserWay accessibility toolbar, which provides additional options for adjusting the website's presentation and accessibility, including text size, contrast, and other display settings.

UserWay can support users with different accessibility requirements. However, the toolbar does not by itself guarantee that the website complies with WCAG 2.2 AA. The Council therefore also considers accessibility in the website's design, structure, content, documents and ongoing management.

Compliance Statement

Based on the Council's current knowledge of the website, it is partially compliant with the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard due to the non-accessible content described below.

The website has not yet been confirmed as fully compliant by a formal independent accessibility audit. The Council will update this statement when further testing or assurance from its website provider changes the known compliance position.

Non-accessible content

The Council is aware that some parts of the website may not be fully accessible:
some PDF documents, including meeting agendas and minutes, may not be fully accessible to screen-reader users;

some images or older content may not have suitable alternative text; some older pages and documents may not meet current accessibility standards; and some website structure or navigation may not fully support every keyboard or assistive-technology user.

These issues may affect users who rely on screen readers, keyboard navigation, text enlargement or other assistive technologies. The Council is working with its website provider and reviewing published content to identify and address accessibility issues.

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Documents

Many meeting agendas, minutes, financial records and other council documents are published as PDFs. Some historic PDFs may not be structured for use with screen readers or other assistive technologies.

The Council will consider accessibility when preparing new documents and will prioritise improvements to current and frequently accessed information. If you need a document in an alternative accessible format, please contact the Parish Clerk using the email address below.

Feedback and contact information

If you find an accessibility problem that is not listed in this statement, think that the Council is not meeting accessibility requirements, or need information in a different format, please contact the Parish Clerk:

Email: clerk@suttonparish.co.uk
The Council will consider your request and respond as soon as reasonably practicable.

Enforcement Procedure

The Equality and Human Rights Commission is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

If you are not satisfied with how the Council responds to your complaint, contact the Equality Advisory and Support Service (EASS) for advice and assistance.

What we are doing to improve accessibility

Sutton Parish Council is taking steps to improve website accessibility, including:

- reviewing current website content and commonly accessed documents;
- considering accessibility when publishing new pages, images and documents;
- using clear headings, descriptive links and meaningful alternative text;
- seeking information and assurance from the website provider about technical accessibility; and
- updating this statement when testing, website changes or user feedback identify a material change.

How we assessed the website

This statement is based on the Council's current knowledge of its content and website. A formal independent WCAG 2.2 AA audit has not yet been confirmed.

The Council will liaise with its website provider about technical testing and will revise the compliance status and list of non-accessible content when reliable testing information becomes available.

Preparation and review of this statement

This statement was prepared on 1 September 2026.

It was last reviewed on 1 September 2026.
The statement will be reviewed periodically and whenever testing, significant website changes or user feedback identify a material change in accessibility.